

HIGHJUMP RESOURCE SCHEDULING

There are better ways to handle your pickup and delivery process than through whiteboards and spreadsheets. Our resource scheduling solution allows you to automate and track the whole process, giving you full control over your docking stations.



BENEFITS

- **Improve Efficiency — save labor by centralizing your scheduling function and making it visible across your extended enterprise**
- **Improve Throughput — minimize congestion on the dock by consistently applying scheduling rules**
- **Increase Asset Utilization — reduce wait time for both inbound and outbound drivers**
- **Access Historical Data — analyze historical trends to predict facility and workforce requirements**
- **Improve Access — get visibility from any browser, anywhere**

STREAMLINE YOUR RESERVATION PROCESS

Are you using a whiteboard, clipboard or spreadsheet to schedule your appointments? The average company spends 20 minutes scheduling an inbound delivery or an outbound pickup appointment. If you're running multiple doors in your facility, that adds up to a lot of time that you could be spending on something much more productive.

Companies invest in solutions like demand planning, warehouse management, and transportation management to help them optimize their supply chain, yet very little attention is paid to the pickup and delivery processes. Studies show that carriers spend more time waiting for access to a dock door than they actually spend loading or unloading their trailers.

HighJump's resource scheduling solution provides a set of tools to help you cost-effectively move from a manual appointment system to an automated one. Its web-centric design allows you to quickly and easily book an appointment based around customizable business rules for each facility and door. You can even share the schedule with both internal users and external partners and customers.

Available both as a fully integrated component of the overall HighJump family of supply chain products or as a standalone solution, our resource scheduling solution can allow your users to optimize inbound and outbound traffic for increased speed and efficiency.



FLEXIBLE INFRASTRUCTURE

Using a whiteboard or spreadsheet affords you infinite flexibility, but provides you with little discipline or validation. Our solution allows you to set up your buildings, doors, rules, time frames, reservations – anything and everything that defines what and how you build your schedules. You get the flexibility that you need with the framework, auditability, and consistency that drives better results to the bottom line.

USER-DEFINED APPOINTMENT LIFECYCLE

Visibility and accountability are two of the key areas that our resource scheduling solution delivers in. You establish the lifecycle that an appointment follows – from the time it is initially made until you mark it completed. The solution stamps each status change with the time, data, and individual to provide you with a wealth of information to derive performance metrics on carriers, customers, vendors, etc. It also color codes each status so that the casual user will graphically see when an appointment changes status and can react accordingly. Through the use of "HighJump Event", you can define alerts that can deliver emails, text messages, or dashboard notices when appointments are late, or have reached a specific status in their lifecycle.



INTUITIVE USER EXPERIENCE

It's not enough to be robust – you have to be easy to use. Our innovative user interface is delivered in a browser, but acts like a familiar Microsoft Office solution that you use every day. From dragging an inbound or outbound order onto the calendar, to progressing the lifecycle of an appointment from the guard shack, the user experience makes it easy to train your team to take advantage of your HighJump resource scheduling solution. It also makes our solution one of the coolest integrated Dashboard and Reporting systems available on the market today!

FLEXIBLE DEPLOYMENT OPTIONS

The solution is easy to take advantage of. It is deployed using cloud technology either on-premise or off-premise. So all you have to do is to decide when to start and how involved you want your IT staff!

THE HIGHJUMP TEAM IS HERE TO HELP!

If you have any questions regarding HighJump or how our products can improve your business, our passionate team is here for you.

Call us today at 800.328.3271. or email info@highjump.com

ABOUT HIGHJUMP

In almost every industry, buyers are becoming more fickle, and more demanding. For logistics executives, effectively meeting buyer needs has become a relentless quest for speed and agility. Traditional supply chain solutions – siloed, complex and hard-to-implement – no longer suffice, as competitors find ways to deliver goods faster and more profitably.

In this "now" economy, HighJump helps you stay agile, with adaptable, connected solutions that harness the power of your trading partner community. From the warehouse to the storefront, from the desktop to the driver's cab, we can help you achieve new levels of supply chain responsiveness, performance and profitability.

HighJump's suite of warehouse management, business integration, transportation management, and retail/DSD solutions form a complete, powerful and adaptable platform that allow you to drive growth, customer satisfaction and revenue. **HighJump: supply chain accelerated.**

www.highjump.com



HighJump™

SUPPLY CHAIN NETWORK SOLUTIONS