

# HIGHJUMP™ CLOUD WMS

Agile, scalable WMS solutions for the dynamic supply chain. Delivered on the cloud.



## SIGNS THE CLOUD IS RIGHT FOR YOU:

- You have a rapidly growing business and worry your WMS won't scale with your growth.
- You need a WMS that will provide faster time to value.
- You rely on your WMS to be up all of the time.
- You want to avoid a large upfront cost and need to prove quick ROI.
- You have a small, internal IT staff and/or want to avoid adding IT staff.
- You are already using SaaS applications, particularly for ERP.

## INTRODUCTION

Whatever the industry, the growth of eCommerce and ever-rising demands of customers have put pressure on warehouse and supply chain leaders to reinvent operations. The need to offer a broader array of products with a faster delivery timeframe is pushing retailers, e-tailers, wholesalers, consumer goods manufacturers, and third-party logistics providers (3PLs) alike.

Businesses are rethinking their IT strategy to scale while focusing on what they do best. As the shift from traditionally installed software to cloud technology continues to accelerate, the cloud affords increased flexibility, scalability and security. By partnering with the right cloud supply chain partner, you enable your organization to:

- Focus on your business without the burden of servers, networking, database, and other routine maintenance tasks.
- Improve warehouse performance quickly while optimizing your IT investment.
- Have peace of mind that your system is being maintained by supply chain experts who understand the impact downtime can have on your business.
- Benefit from product and performance feedback and improvements from thousands of businesses like yours.
- Access a world-class IT infrastructure and level of security without the upfront cost.



**HIGHJUMP™ CLOUD OVERVIEW**

- Decades of experience supporting and hosting supply chain systems in the cloud.
- Managed by a global network of cloud operations experts.
- Built-in configurability and system redundancy.
- Over 1,000 customers running operations on HighJump's cloud today.
- Increased flexibility, scalability, and security.



**“80% of supply chain interactions will happen across cloud-based commerce networks by 2020.”<sup>1</sup>**

**MEET YOUR FULLY-FEATURED CLOUD WMS**

With 20+ years of cloud experience, HighJump cloud operations span multiple solutions with more than 1,000 customers worldwide.

The HighJump Cloud WMS delivers highly-configurable, **best-of-breed WMS functionality** hosted on premier cloud platforms. By offloading your IT and hardware support to HighJump supply chain experts, you will vastly **increase warehouse efficiency and optimize capital and cash.**

As you continue to grow your business, HighJump allows you to increase computing capacity on the fly with no downtime. Furthermore, you can expand by defining the elasticity allowed to support seasonal growth and **achieve scalability.**

By partnering with HighJump, you will:

**Focus on Your Business**

HighJump's cloud infrastructure, combined with world-class managed services, helps you focus on growing your business.

**Ensure Business Continuity and Uptime**

Expect stability, better RTO/RPO, and +99.5% uptime. Performance is dedicated and never over-allocated.

**Control Your Own Destiny**

All the HighJump™ WMS adaptability tools you know and love are also available in the cloud.

**Pay as You Go**

Everything you need to run and manage your WMS packaged in a subscription.

**Scale With Confidence**

Harness the power of the HighJump cloud as you ramp up for volume spikes, growth, and automation.

**Access Your WMS Anywhere, Anytime**

Take your WMS with you with secure global access from any device.

**Extend Your IT Team**

Rely on a world-class cloud operations team to manage and support your WMS.

**Get Your ROI Faster**

Kick-start implementation within 48-hours for faster ROI.



**“HighJump™ Cloud WMS increases our flexibility within our domestic and international markets. Opting for the cloud is the best decision we ever made.”**

- Lori Jackson, Director of Fulfillment, Dollar Shave Club

<sup>1</sup> IDC futurescape – Worldwide Supply Chain 2018 Predictions

## HIGHJUMP CLOUD SERVICES AT A GLANCE

Your business relies on the WMS to be up-and-running all the time. To ensure business continuity, HighJump provides **99.5-plus percent uptime** to meet the service level agreements (SLAs).

HighJump has dedicated cloud supply chain experts committed to providing you faster, better, and more reliable service. HighJump is also responsible for **managing, monitoring, and supporting** the cloud platform in-house, end-to-end to ensure change management policies and procedures are strictly followed for no operational disruptions.

With **24/7 monitoring and alerting**, pre-defined best practices and benchmark data are carefully followed to better identify and solve root cause issues as they occur. This drastically reduces any over-the-phone or support ticket wait time to address problems quickly and efficiently.

You may also have concerns that your WMS could be hacked resulting in significant downtime or data loss. By partnering with HighJump, you will have confidence knowing that the latest security concerns and system patching are kept up with to ensure unwanted intruders out.

## WORLD-CLASS MANAGED SERVICES AND SUPPORT

- 99.5-plus percent uptime.
- Highest SLAs in the market.
- 24/7 monitoring and alerting.



## KEY FINANCIAL BENEFITS: ON-PREMISE VS CLOUD

The financial benefits of choosing a cloud WMS are clear. By only paying for what you use, minimizing the need for server infrastructure, reducing employee training, and outsourcing security and monitoring, you will achieve a **low total cost of ownership (TCO)**.

In today's world, the cost and frustration of losing information is far more expensive than paying the low, flat monthly subscription for the cloud. Let's take a look of costs between an on-premise and cloud WMS in a side-by-side comparison:

### ON-PREMISE

- Larger, up-front capital expenditure.
- Pay resource to design and install servers.
- Lengthy deployment time.
- Continue to pay for hardware upgrades and vendor support contracts.
- Pay to increase capacity and refresh hardware.

### CLOUD

- Predictable, low monthly cost.
- Professionally certified architecture.
- Servers deployed within 15 days.
- All included.
- Hardware refresh is covered as part of monthly fee.

## HIGHJUMP CLOUD VISION FOR THE FUTURE

HighJump continues to make significant investment in its cloud resources, services, and security. In 2018, HighJump greatly invested in infrastructure upgrades and has greater investments planned for 2019 and beyond. With vast improvements in disk performance and overall compute, our cloud customers have the ability to run their HighJump workload with faster responses and with higher reliability. The HighJump team also recently focused heavily on automation and code release in to get services up and running even faster. With the continuous, significant investments in the cloud platform, HighJump's cloud has better performance than any other offering found in the marketplace.



## ABOUT HIGHJUMP

HighJump is a global provider of supply chain management software that streamlines the flow of inventory and information from supplier to store shelf. Named to the Inc. 5000 Fastest Growing Companies list for 3 years running, HighJump employs more than 440 team members worldwide, and supports more than 4,000 customers in 66 countries, ranging from SME business to global enterprises.

HighJump's functionally rich and highly adaptable end-to-end solutions help users achieve new levels of supply chain responsiveness, performance and profitability, from the warehouse to the storefront, from the desktop to the driver's cab. HighJump's suite of warehousing, manufacturing, transportation, distribution, mobile delivery and retail solutions allow users to seamlessly drive growth, customer satisfaction and revenue by delivering goods faster and more profitably.

**HighJump: supply chain accelerated.**

[www.highjump.com](http://www.highjump.com)



## OPPORTUNITY IN THE CLOUD AWAITS. CONTACT US TODAY FOR MORE INFORMATION.

If you have any questions regarding HighJump or how our products can improve your business, our passionate team is here for you.

**Call us today at 800.328.3271. or email [info@highjump.com](mailto:info@highjump.com)**

